

Community Studies/User Surveys: *Bibliography of Resources*

ARTICLES:

“Analyzing community information needs: a holistic approach,” by Lynn Westbrook. Library Administration & Management, v. 14, no. 1, Winter 2000, pp. 26-30.

Describes the community-user needs analysis management tool, which is a formal study to identify the information requirements of a library's patrons.

“Attracting young adults to public libraries: Frances Henne/YALSA/VOYA research grant results,” by Kay Bishop and Patricia Bauer. Journal of Youth Services in Libraries, v. 15, no. 2, Winter 2002, pp. 36-44.

“Changes in public library services (user survey by the Alliance Library System and the Illinois Institute for Rural Affairs),” by Norman Walzer and others. Illinois Libraries, v. 83, no. 1, Winter 2001, pp. 47-52.

“Community studies: raising the roof and other recommendations,” by Jeanne Thorsen. Acquisitions Librarian, no. 20, 1998, pp. 5-13.

“Idea stores: London's new libraries,” by Thomas Patterson. Library Journal, v. 126, no. 8, May 1, 2001, pp. 48-49.

“If you don't know, ask: the art and craft of survey,” by Gloria Dinerman. Information Outlook, v. 6, no. 7, July 2002, pp. 6-10.

“Information needs of low-income residents in south King county,” by Annie Laurie Armstrong, Catherine Lord, and Judith Zelter. Public Libraries, v. 39, no. 6, Nov./Dec. 2000, pp. 330-335.

Discusses the results of a study of the information needs of low-income residents who are not necessarily library users. The findings should be of interest to other libraries. The model used for the study could be used by other libraries conducting similar studies.

“Giving them what they want in small public libraries,” by Michael Sullivan. Public Libraries, v. 39, no. 3, May/June 2000, pp. 148-155.

Documents how one small public library used the Baltimore Model to provide better service to its patrons.

“Information and poverty: information-seeking channels used by African American low-income households,” by Amanda Spink and Charles Cole. Library & Information Science Research, v. 23, no. 1, 2001, pp. 45-65.

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“Just ask it: designing and conducting a simple survey (at the Joint Free Public Library of the Chathams),” by Joan Hipp Brockmann. New Jersey Libraries, v. 31 (i.e., 30), no. 3, Summer, 1997, pp. 17-18.

“Needs analysis and collection development policies for culturally diverse populations,” by G. Edward Evans. Collection Building, v. 11, no. 4, 1992, pp. 16-27.

“New Gallup poll shows two of three adults are library users.” Unabashed Librarian, no. 107, 1998, p. 8.

“Planning and implementing a community survey,” by Amy Soltys. Canadian Library Journal, v. 42, Oct. 1985, pp. 245-249.

“Proving your library’s worth: a test case (using St. Louis Public Library),” by Glen E. Holt and Donald Elliott. Library Journal, v. 123, no. 18, Nov. 1, 1998, pp. 42-44.

“Public libraries step up to the plate: knowing and responding to the needs of our rapidly changing communities,” by Lena Gonzalez. North Carolina Libraries, v. 59, no. 2, Summer 2001, pp. 68-71.

“The public library planning process: its impact on collection development policies and practices,” by Annabel K. Stephens. Acquisitions Librarian, no. 20, 1998, pp. 15-23.

“Ready, set, plan! Community analysis help online,” by Rochelle Logan. Public Libraries, v. 39, no. 4, July/August 2000, pp. 220-223.

“Reference and information services for young adults: a research study of public libraries in New Jersey,” by Mark D. Winston and Kimberly L. Paone. Reference & User Services Quarterly, v. 41, no. 1, Fall 2001, pp. 45-50.

“The relationship between community lifestyles and circulation patterns in public libraries.” Public Libraries, v. 36, Jan./Feb., 1997, pp. 40-45.

“Using public libraries: what makes a difference? (National household education survey),” by Mary Jo Lynch. American Libraries, v. 28, Nov., 1997, pp. 64, 66.

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Bremer, Suzanne W. Long range planning: a how-to do-it manual for public libraries. Neal-Schuman, 1994. (027.073 B)

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Cassell, Kay Ann and Elizabeth Futas. Developing public library collections, policies, and procedures: a how-to-do it manual for small and medium-sized public libraries. Neal-Schuman, 1991. (025.21874 C)

Cassell, Kay Ann. Knowing your community and its needs. ALA, 1988. (021 C)

Encyclopedia of library and information science. Dekker, 1990, v. 45, Supplement 10. "User surveys," by Stanley M. Verhoeven, pp. 373-399. (020.3 E v.10)

Evans, G. Edward. Developing library and information center collections. 4th ed. Libraries Unlimited, 2000. (025.2 E 4th ed.)

Gorman, G. E. and B. R. Howes. Collection development for libraries. Bowker Saur, 1989. (025.2 G)

Guide to library user needs assessment for integrated information resource management and collection development; edited by Dora Biblarz, Stephen Bosch, Chris Sugnet. Scarecrow Press, 2001. (025.58 G)

This guide examines the practice, benefits, and methods for assessing library users' information needs in any type of library.

How-to-do-it manual for small libraries. Bill Katz, ed. Neal-Schuman, 1988. (025.1 H)

Marchant, Maurice P. Why adults use the public library: a research perspective. Libraries Unlimited, 1994. (025.5876 M)

Marketing the small library. Local Library Development, Kansas State Library, 2002. (021.7 M)

Nelson, Sandra S. The new planning for results: a streamlined approach. ALA, 2001. (025.1974 N)

Westbrook, Lynn. Identifying and analyzing user needs: a complete handbook and ready-to-use assessment workbook with disk. Neal-Schuman, 2001. (025.58 W)